

Sustainability Policy

Sustainability by definition; is to ensure the continuity of human life while ensuring the continuity of production and diversity of everything we need to live, in a way that future generations can benefit from without disturbing the natural balance. At Ephesus Lodge Hotel, the main goal of our business is to provide the best quality service by keeping guest satisfaction above all else. In line with this goal;

Legal Requirements

Ephesus Lodge Hotel has adopted the principle of complying with legal requirements in all product and service processes.

Safety of Our Employees and Investment in People

Our staff is our most valuable asset. To minimize the risks that may endanger the health and safety of our employees and to prevent work accidents, all our processes are constantly improved and the latest technologies are followed. It is our indispensable rule that our employees are educated, human rights are protected and they benefit from equal rights regardless of religion, language, or race.

Guest Satisfaction, Guest Safety, and Guest Orientation

Our guests are the reason we exist. Our primary values are to follow up all guest complaints coming from all kinds of sources, to resolve the complaints, and to turn the complaints into opportunities for ourselves by informing our guests about this issue.

Respect for the Environment and Harmony with Nature

Our main goals are to prevent environmental pollution and protect nature by using our resources most efficiently, to reduce the amount of our waste, to recycle or render it harmless.

Energy-Saving

Ephesus Lodge Hotel is committed to using our energy resources most efficiently and constantly improving energy efficiency.

Food Safety and Hygiene

It is our principle to implement the food safety system throughout the food chain, to continuously improve it, and to prioritize hygiene conditions throughout our facility to offer quality products that comply with food safety principles.

Support for Local Economy, and Sustainability

We are aware of our contribution to the local economy through purchasing practices, which is why most of our suppliers and raw materials are local. For sustainable tourism, we make environmentally friendly purchases that produce less energy, water, and waste.

Child Abuse and Harassment

We believe that everyone should bear responsibility for the protection of children. We know that child welfare and the protection of children from all forms of harm is extremely important and that it is our fundamental duty to protect all children we deal with from physical and mental abuse.

To be respected in the world, we respect the environment and the world!

Ephesus Lodge Hotel aims to control the amount of water, electricity, energy, chemical and solid waste, and to minimize the damage to the environment and natural resources, without compromising the comfort of its guests.

With the measures we have taken in light of sustainable tourism principles, the use of natural resources has been reduced and practices have been updated to minimize and, if possible, eliminate the damage to soil, water, and air.